

Service Area Summaries Outturn 2019/20

Corporate Leadership Team and other Corporate Services

	Updated Budget	Outturn	Variance	Explanation For Major Variances
	£	£	£	
Human Resources & Payroll				
Gross Direct Costs	358,552	341,588	(16,964)	(£15,579) - Lower salaries and oncosts due to staff vacancies. (£12,288) - Lower training spend. A request has been made to roll this forward. £10,725 - Other professional fees.
IAS 19 Superannuation Adj	0	36,017	36,017	Pension fund adjustment (current service costs).
Gross Direct Income	(1,000)	(1,268)	(268)	No major variances.
Support Service Charges	(357,552)	(376,336)	(18,784)	See Note A Below:
	0	0	0	

Note A: £19,110 - Higher recharge from Admin Buildings because of higher capital charges as a result of losses on asset revaluations. (£48,154) - Higher recharge to internal customers as a result of higher service costs. The balance consists of minor variances.

Registration Services

Gross Direct Costs	416,818	775,234	358,416	(£16,349) Staffing costs - vacant post offset by use of fixed term contract staff. £18,399 Individual Electoral Registration (IER) costs. £356,789 Costs associated with the running of the European & General elections to be funded from the Electoral Claims Unit.
IAS 19 Superannuation Adj	0	17,608	17,608	Pension fund adjustment (current service costs).
Gross Direct Income	(71,120)	(447,945)	(376,825)	(£13,878) Additional IER funding. (£358,349) Grant income due to fund the European and General elections. (£3,966) Other recoverable income.
Support Service Charges	94,910	131,490	36,580	£9,580 Higher recharge from Reprographics, Customer Services and Communications. £9,920 Higher recharge from CLT. £10,980 Higher recharge from Admin buildings as a result of losses on asset revaluations.
	440,608	476,388	35,780	

Corporate Leadership Team

Gross Direct Costs	461,625	601,422	139,797	£114,050 - Higher staffing costs, some of which are one-off and funded from earmarked reserves. £14,881 - Professional fees. £5,945 - Conference expenses.
IAS 19 Superannuation Adj	0	58,947	58,947	Pension fund adjustment (current service costs).
Support Service Charges	(461,625)	(660,369)	(198,744)	See Note A below:
	0	0	0	

Note A: £6,210 - Higher recharge from Reprographics as a result of higher costs within the service. £16,470 - Higher recharge from Admin Buildings because of higher capital charges as a result of losses on asset revaluations. (£240,794) - Higher recharge to internal customers as a result of higher service costs. The balance consists of minor variances.

Corporate Leadership Team and other Corporate Services

	Updated Budget	Outturn	Variance	Explanation For Major Variances
	£	£	£	
Communications				
Gross Direct Costs	309,078	303,128	(5,950)	See Note A below:
IAS 19 Superannuation Adj	0	31,342	31,342	Pension fund adjustment (current service costs).
Capital Charges	0	58,013	58,013	Intangible Amortisation
Gross Direct Income	0	(3,761)	(3,761)	Charge for clothing shoot at Cromer
Support Service Charges	(309,078)	(388,722)	(79,644)	See Note B below:
	0	0	0	

Note A: (£9,276) - Salaries and oncosts lower than expected as a result of staff vacancies. £6,560 - Fitting of reception graphic and window vinyls for Cromer Pier. (£15,110) - Marketing costs lower than anticipated. £6,120 - Consultancy fees. £6,225 - Computer Purchases - Software.

Note B: £24,600 - Higher recharge from Admin Buildings reflecting higher capital charges as a result of losses on asset revaluations. (£104,244) - Higher recharge to internal customers as a result of higher service costs.

Total Corporate Leadership/ Corporate Services	440,608	476,388	35,780
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